



Petcetera by Lauren

Terms of Agreement for Pet Care

This signed document is a contract between Petcetera by Lauren and you, The Client, for pet care services until revoked in writing.

1. The Client authorizes Petcetera by Lauren to perform pet care services as outlined in the Client Profile, Pet Profile(s) and Vet Release which shall become part of this contract.

2. The Client authorizes Petcetera by Lauren to obtain any emergency veterinary care that may be necessary. The Client accepts responsibility for any charges related to this emergency care. The Client authorizes Petcetera by Lauren to utilize an alternative veterinarian in the event that the primary veterinarian is unavailable. Every effort will be made to contact The Client prior to obtaining emergency care. _____(Client initial here)

3. The Client attests to the fact that all pet licenses and pet vaccinations required by the State of New Jersey, the City of residence and/or the County of residence are current according to the law. _____(Client initial here)

4. The Client agrees to reimburse Petcetera by Lauren for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies. Petcetera by Lauren will retain a receipt and The Client will be responsible for reimbursement. A \$35.00 trip fee will be applied to acquire any unforeseen care or purchases.

5. Petcetera by Lauren accepts no responsibility for security of the premises or loss if other individuals have access to the home during the term of this agreement. Pet care will be performed only by Petcetera by Lauren during all assignments unless prearranged with The Client. If The Client allows any other person(s) access to their home during Petcetera by Lauren's contract period, Petcetera by Lauren cannot be held liable for any damages to property or pet(s) as a result. Please notify Petcetera by Lauren if someone will be in your home. Please also notify the person(s) in your home that Petcetera by Lauren will be visiting your home.

6. Petcetera by Lauren will not be liable for the injury, disappearance, death, or fines of any pet(s) with unsupervised access to the outdoors, prior to Petcetera by Lauren's arrival.

7. The Client will be responsible for all medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet(s). The Client agrees to indemnify and hold harmless Petcetera by Lauren in the event of a claim by any person injured by the pet(s).

8. It is expressly understood that Petcetera by Lauren shall not be held responsible for any damage to client's property, or that of others, caused by The Client's pet(s). Petcetera by Lauren does not accept responsibility or liability for animal behavior, normal or otherwise, which results in injury to The Client's pet(s). If a Petcetera by Lauren pet care provider is harmed or injured by The Client's pet(s), The Client accepts full responsibility for the cost of any necessary medical attention required by either Petcetera by Lauren or by the pet(s).

9. Petcetera by Lauren agrees to provide the services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, The Client expressly waives and relinquishes any and all claims against Petcetera by Lauren, its employees or assigns, except those arising from proven negligence of the pet sitter.

10. Petcetera by Lauren stores keys in a fire-proof safe and they are coded for The Client's confidentiality. If The Client chooses not to have Petcetera by Lauren retain a house key, two extra trips are required and there will be a \$10.00 charge per trip for time and mileage.

11. Scheduling is on a first-come-first-serve basis. Petcetera by Lauren will visit at the requested times as closely as possible. However, if an unforeseen situation arises, the time may be adjusted.

12. Petcetera by Lauren will properly dispose of any pet waste and make best attempts to clean up any pet accidents. Petcetera by Lauren is not responsible for carpet/flooring stains created by any pet(s). Petcetera by Lauren requests that The Client provide plastic bags, towels, cleaning products, paper towels and trash bags and indicate where waste should be disposed.

13. Petcetera by Lauren requires that all dogs be on leash during outdoor walks.

14. Petcetera by Lauren requests that The Client provide updates regarding pet care and other pertinent information

15. Petcetera by Lauren will make a confirmation call or email before each out-of-town departure in order to verify that all information is still correct. This is to ensure that The Client's needs are carried out as intended.

16. In the event of inclement weather at the time of service, The Client will entrust Petcetera by Lauren to use best judgment in caring for your pet(s) and home. Petcetera by Lauren will make every attempt to carry out instructions to the best of Petcetera by Lauren's ability. Client selection of a nearby emergency contact has been requested. The inclement weather plan will be as follows: 1) Every effort will be made to drive to your home; 2) The service schedule may be changed, interrupted, or altered due to circumstances; 3) If it is not possible to drive safely to your home, your emergency contact will be notified; 4) You will be notified that the above-mentioned contingency plan has been activated. _____(initial here)

17. Petcetera by Lauren has requested the name and phone number of a person living nearby (with access to your home). This should be a person close enough to walk to your home if roads are impossible to travel. If Petcetera by Lauren is physically unable to drive to your home this information is needed so that assistance with pet care can be requested. Please remember that

garage door openers are not operational in the event of power outages. In the event that The Client does not provide a nearby emergency contact with access to your home for Petcetera by Lauren, The Client realizes that Petcetera by Lauren will provide service but not until conditions are safe.

Name of Emergency Contact: _____

Address: _____

Phone: _____

18. Fees for daily dog walking are earned upon acceptance of pet sitting reservations and are due weekly or at or before the time of a single visit. No refunds will be given for cancelled visits once time has been reserved. Clients must give a minimum of 24 hours notice to receive credit against future visits, which is given at the discretion of Petcetera by Lauren.

19. Pet sitting services receive more requests for reservations during holiday time periods. Petcetera by Lauren may turn away other clients because of time reserved for The Client during a busy season. If The Client cancels seven days or less before any holiday, The Client will be charged for half of the grand total of scheduled services.

20. During non-holiday time periods, if The Client cancels five days or less prior to an out-of-town-departure, The Client will be charged for half of the grand total of scheduled services.

21. The Client authorizes this contract to be valid approval for future services so as to permit Petcetera by Lauren to accept verbal, electronic or written reservations and enter The Client's premises without additional signed contracts or written authorization.

22. Petcetera by Lauren reserves the right to terminate this contract at any time, at its sole discretion. Likewise, The Client may terminate this contract at any time. There is no term of contract for daily service.

I, _____, have read, understand and agree to the Terms of Agreement for Pet Care of Petcetera by Lauren. All policies and guidelines are subject to change at Petcetera by Lauren's discretion.

Client Signature _____

Date _____

Petcetera by Lauren Signature _____

Date _____